VECTOR SECURITY®

NEWS ALERT

ASAP-to-PSAP Program to Speed Emergency Response in Cary, NC
Vector Security champions development and recruitment efforts.

PITTSBURGH, April 16, 2015 – The town of Cary, NC is the latest municipality to adopt ASAP-to-PSAP (Automated Secure Alarm Protocol to Public Safety Answering Point) technology that reduces 911 processing times and improves the accuracy of information provided to first responders, enabling faster response during an emergency.

ASAP delivers alarm notification information from central stations directly to public safety agencies via computer rather than by phone, thereby eliminating the need for communication between monitoring center operators and 911 operators. Transmitting data electronically speeds up alarm notification delivery, reduces the number of phone calls and processing times, and eliminates human error or miscommunication between operators. All pertinent information goes directly to first responders and the process takes only about 5 seconds.

The technology was created in partnership by the Central Station Alarm Association (CSAA) and the Association of Public Safety Communications Officials (APCO), with Vector Security President and CEO Pam Petrow co-chairing the steering committee. Vector Security leads the industry in educating and working with public agencies that wish to implement ASAP for the increased safety of the public.

The benefits of ASAP include:
- Reduction in human error and miscommunication;
- Faster transmission of data to first responders;
- Faster response to emergencies;
- Reduces alarm company calls to 911 centers;
- Frees up 911 center human resources for other duties.

Cities interested in adopting ASAP to PSAP can learn more about the program by visiting www.vectorsecurity.com/asap or by contacting Anita Ostrowski, Vice President of Central Station Services for Vector Security at 724-741-2200, ext. 2130.

About Vector Security
For more than 40 years, Vector Security, Inc. (www.vectorsecurity.com) has been a premier provider of intelligent security solutions tailored to the needs of the customer. Headquartered in Pittsburgh, the company offers a full suite of electronic security services for residential, business and national account customers across North America and the Caribbean through a network of branches and authorized dealers. Through its subsidiary, Industry Retail Group (IRG), the company also offers customized managed broadband services that lay the foundation for unsurpassed business intelligence. Vector Security is a sister company of the Philadelphia Contributionship, a mutual insurance company founded in 1752, and currently provides cost-effective, technology-based security solutions to nearly 300,000 homes and businesses.

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