An Early Education

his is another in a series of interviews with working LP professionals who have earned their LPQ or LPC certifications from the Loss Prevention Foundation (LPF) to hear in their own words why they pursued certification, and how it benefited their careers.

When did you get certified?

I earned my LPQ certification on November 21, 2014, and LPC on February 23, 2015.

Why did you decide to pursue certification? Was there something specific that influenced your decision?

I originally became interested in becoming certified when I read about two other associates becoming LPQ certified in our company newsletter. After researching the certification process, I noticed that several of Rite Aid's asset protection directors were either LPC or somehow involved in the Loss Prevention Foundation. That's when I knew I needed to become certified myself.

It's never too early to become certified. The information provided in the course is clearly helping those at the highest levels, but this isn't only for executives. Store detectives and agents can learn a great deal that can be applied in their work as well as prepare them to grow further in our field.

What was the most eye-opening information that was part of the curriculum?

The majority of the LPC coursework was very eye opening. As an agent, I was not aware of the scope of business functions included in loss prevention. I have an even greater respect for loss prevention

Interview with Andrew Radak, LPC



Andrew Radak, LPC, is starting his second year in his career as an asset protection agent for Rite Aid. Before that, he spent seven years with CVS Health. An Ohio Army National Guard veteran, Radak holds a bachelors of arts degree in criminology from John Carroll University.

directors and managers above me now that I better understand all that they are responsible for.

How has going through the certification process influenced the way that you approach your job?

I've had to take a step back and see how my role fits in with the operations of the store. I take the time to work more closely with store management and have found that it makes for greater impact and much smoother operations within the store. My coworkers also seem to appreciate this approach and understand better when I relate my responsibilities with their own.

Looking at your own personal development, what information within the course helped you the most?

The segments covering mentoring, networking, and communication have helped a lot. It's far too easy to stay focused in our own department and routine, so much so that we end up ignoring other departments and other colleagues. I've always understood communication to be important, but I hadn't considered reaching out nearly as far until I took the course.

Do you think certification offers a professional advantage over those that have not been certified?

Yes. While the courses themselves are very informative, earning the certification shows others not only that you have a desire to learn, but also that you take your work seriously and that you're willing and able to push yourself to higher levels. The certification reinforces that knowledge and expertise and gives not only our industry—but also each individual—additional credibility as specialized business professionals.

If you could offer one key takeaway to someone currently considering getting certified, what would it be?

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Newly Certified

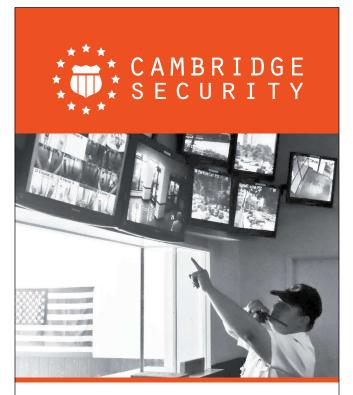
Following are individuals who recently earned their certifications.

Recent LPC Recipients

Martin Angeles, LPC, Rush Enterprises James Bishop, LPC, Cracker Barrel Old Country Store Charles Bowers, LPC, 7-Eleven Kenneth Carlson, LPC, Lowe's Brian Clifton, LPC, Navy Exchange Service Command Iames Collins, LPC, Lowe's James Cosseboom, LPC, Ahold USA Zuzana Crawford, LPC, eBay Terry Drivas, LPC, 7-Eleven Nikki Esguerra, LPC, Rite Aid Chad Fischer, LPC, TJX Companies William Macaluso, LPC, 7-Eleven Daniel May, LPC, Lowe's Michael McCollum, LPC, DICK'S Sporting Goods Charles McMenamin, LPC, DICK'S Sporting Goods Laurie Miller, LPC, Walmart Russell Missmer, LPC, Rite Aid Daniel Modglin, LPC Norris Moore, LPC, Walmart Donna Mundis, LPC, HomeGoods Jon Newell, LPC, Lowe's Michael Peters, LPC, Rite Aid Andrew Phipps, LPC, The Sports Authority John Quinn, Jr., LPC, Lowe's Mark Rachmaciej, LPC, Yankee Candle Andrew Radak, LPC, Rite Aid Jason Reiber, LPC, Lowe's Theresa Rolle, LPC, Walgreens Mathew Schriner, LPC, Lowe's Jennifer Sleeter, LPC, Bowlmor AMF Lee Sorsoleil, LPC, Lowe's Michael Suppe, LPC, 7-Eleven Katie Wade, LPC, Dress Barn

Recent LPQ Recipients

Jacob Aubin, LPQ, HomeGoods Jimmy Burns, LPQ, Lowe's Elizabeth Candelaria, LPQ, Office Depot Emylie Cernak, LPQ, American Eagle Outfitters Henry Choi, LPO Michael Desrochers, LPQ, NYPD (retired) Kenneth Doerksen, LPQ, Federated Co-operatives Heather Dudman, LPQ, Publix Super Markets Douglas Ginter, LPQ, Lowe's Jonason Hawkins, LPQ, Navy Exchange Service Command Nicholas Hilger, LPQ Elisavet Kostara, LPQ, PUMA David Kuhns, LPO Matthew Morin, LPQ, Bed, Bath & Beyond Jodi Musto, LPQ, Price Chopper Supermarkets Michael Ring, LPQ Irma Salcido, LPQ, NorthGate Market Glenn Skinner, LPQ, TJ Maxx Kevin Whiteacre, LPO, University of Indianapolis Gerardo Zamarripa, LPQ, PETCO





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