

by Gene Smith

Smith is president of The Loss Prevention Foundation, the not-for-profit organization charged with the responsibility of building a certification and membership program. He was formerly president of the industry's largest executive search and consulting firm specializing in providing human resource solutions for the retail loss prevention, safety, and audit industries. During the past fifteen-plus years, Smith has provided career counseling for thousands of industry professionals nationwide. He can be reached at 704-837-2521 or via email at gene.smith@losspreventionfoundation.org.



Investing in Your Career

Improve Your Current Job Security and Increase your Marketability

uring these times of uncertainty, many people are asking these types of questions: How can you increase the likelihood that you will not be the person downsized should your company decide to do so? What can you do to find employment during difficult economic times? How will you stay at the top of your peer class?

During tough economic times there is always the potential for downsizings within many retail departments, including loss prevention departments. As the candidate pool grows larger, employers can afford to be very selective in their decision making. The market will become more competitive than ever for the few job openings that do occur.

Set Yourself Apart

It is during times like these that the best professionals recognize the importance of investing in their careers. This is the time to show your current employer that you have the right attitude for learning and personal development, so you will be the one they choose to hold on to. Or, it may be the time to show a potential new employer that you are the candidate that has the greatest drive and initiative by demonstrating some or all of the suggestions discussed below.

In previous articles, we have stressed the importance of education and certification. However, now more than ever, it's the time to seek industry certifications. In a struggling economy retailers are forced to make tough decisions every day. Positions are going to be downsized, and this trend is going to continue during these challenging times. With few exceptions, it is true that most companies will typically try to eliminate what they perceive as their weakest links first when eliminating positions. If you are among the fortunate individuals that are retained, what steps will you take to maintain your status and your position? If you are among the unfortunate that get caught up in a downsizing, what steps will you be taking to improve your chances of regaining employment?

Retailers who are hiring can afford to be very selective. Look at your resume. How long has it been since you took a certification course, college class, or industry seminar? Have you shown a willingness to invest in your own career? If you haven't shown this initiative, what does that say to both your current and prospective employers?

When companies have to make tough choices between employees, what do you think they use to make their decisions? Sometimes it is purely based upon performance. Sometimes it's geography or demographics. Sometimes it's attitude and who shows long-term potential. That being the case, we have to ask ourselves, "What am I doing to make myself better than my competition"?

How long has it been since you took a certification course, college class, or industry seminar? Have you shown a willingness to invest in your own career? If you haven't shown this initiative, what does that say to both your current and prospective employers?

Continuing Education

Seeking certification or enrolling in a college class sends many positive messages to current and perspective employers. Here are just a few.

- It demonstrates your desire to learn and further develop industry knowledge. You are not set in your ways and think you know it all simply because of your industry tenure.
- It designates a level of knowledge and understanding of the core competencies that our industry leaders have identified and acknowledged as critical to excel as a loss prevention professional.
- Certification is designed as a means to validate the knowledge level of LP professionals. It helps to promote industry professionalism by demonstrating your level of competency.
- It serves as a valuable resume builder, endorsing your knowledge base and promoting your commitment as a retail professional as well as a qualified loss prevention professional.
- Most importantly, certification is a means to enhance performance. It expands our knowledge and expertise, confirms our understanding, challenges our perspective, and reinforces industry goals and objectives.
- Companies have been adding certification as a preferred requirement to their job descriptions.

Economically strong companies are always trying to upgrade their teams. There will still be opportunities; however, the competition will remain fierce. Anything you can do to get a leg up on your competition, do it now. Get creative. Don't just continued on page 64

62

LP CERTIFICATION

continued from page 62

"throw" together a resume; build one and revise, revise, revise. A resume shouldn't just highlight your experience, it should show your capabilities and your measurable results. Make it the best it can be. It is your picture that represents you. Read books, network, and practice interviewing.

If you are still employed at the time you read this article, then make sure you adjust your attitude. This is not the time to complain. Be grateful that you are employed and think of how you can make yourself more valuable to your employer. Take on added responsibility without expecting financial compensation. It simply isn't there. Consider using certification as a refresher course. Sharpen up your knowledge and become an LPQualified professional now.

Retailers Represented In Developing Certification

Visit the Foundation web site and check out the updated listing of all of the companies that have been represented in developing loss prevention certification. It is more than you might think.

If you want your company involved, please contact us at gene.smith@losspreventionfoundation.org.

Promotions and Career Moves

Please continue to send us your promotions and career moves so we can display them on our web site. We also automatically forward them to LossPrevention magazine for printing in their "People on the Move" section. Since the Foundation started this service, the magazine listings are much larger than ever before. That is due to the fantastic support that the Foundation has received from our career advisors—Loss Prevention Recruiters, Jennings Executive Recruiting, Retail Placement Solutions, and Beckwith & Associates—who help by submitting information. Our site has become the most current and comprehensive listing of industry moves.

Visit our web site to check out the latest industry moves and our list of career advisors who have demonstrated their support for the Foundation.

CALENDAR

January 11 – 14, 2009

National Retail Federation

98th Annual Convention & Expo

Jacob Javits Convention Center, NYC

www.nrf.com

February 8 – 11, 2009

Retail Industry Leaders Association
Logistics Conference
Gaylord Texan Resort, Dallas, TX

www.rila.org

February 9 – 11, 2009 HospitalityLawyer.com The 2009 Hospitality Law Conference George Brown Convention Center, Houston, TX www.hospitalitylawyer.com

March 1 – 4, 2009 **Food Marketing Institute Loss Prevention Conference** Hyatt Regency Mission Bay, San Diego, CA www.fmi.org

March 10 – 12, 2009

Merchant Risk Council

7th Annual Conference

Wynn Resort, Las Vegas, NV

www.merchantriskcouncil.org

March 15 – 17, 2009
International Council of Shopping Centers
Shopping Center Security Conference
Renaissance Hollywood (CA) Hotel
and Spa

May 3 – 6, 2009

www.icsc.org

Retail Industry Leaders Association Loss Prevention, Auditing & Safety Conference

Gaylord Palms Resort, Orlando, FL www.rila.org

June 15 – 17, 2009

National Retail Federation

Loss Prevention Conference & Exhibition

Los Angeles (CA) Convention Center

www.nrf.com

July 12 – 17, 2009

Association of Certified Fraud Examiners 20th Annual Conference and Exhibition Bellagio, Las Vegas, NV

Bellagio, Las Vegas, NV www.acfe.com

www.asisonline.org

September 21 – 24, 2009
ASIS International
55th Annual Seminar and Exhibits
Anaheim, CA

New LPQ Certifications

Joe Banaag Kimberly Benoit Jeff Berk John Boudreau Rosemary Cannella Jackson Chambers Craig Dischinger Wayne Frutchey Marcus Hunter Shanay Jones
Donald Lindsley
Pete Maddox
Christopher McCray
Steven Palumbo
Burnet Pearce
James Peters
Rebecca Peterson
Tyson Roberts

Philip Roundtree
Brian Sasso
Tawn Sellman
Walter Stampfl
Jason Stockdale
Michael Theriault
Nancy Thompson
David Wood

2009 LPQ Certification Exam Schedule

Cycle 1: February 2 – April 24, 2009 **Cycle 2:** June 1 – July 31, 2009

Cycle 3: September 1 – October 31, 2009

Visit the Foundation web site and check out the updated listing of all of the companies that have been represented in developing loss prevention certification.

www.losspreventionfoundation.org