



POWERED BY THE LOSS PREVENTION FOUNDATION

# Detailed LPC Course Outline

[www.losspreventionfoundation.org/Information\\_LPCertified.html](http://www.losspreventionfoundation.org/Information_LPCertified.html)

## Course 5 – Crisis Management



- LPC 501 – Crisis Preparedness
  - A. Crisis Preparedness
  - B. Plan Development
  - C. Risk Assessment & Analysis
  - D. Mitigation
  - E. Command & Control
  - F. Internal & External Communications
  - G. Training & Awareness
  - H. Partnerships
  - I. Crs 5 Sec 1 – Review Questions
- LPC 502 – Crisis Response
  - A. Crisis Response
  - B. Incident Reporting
  - C. Situational Assessment
  - D. Communications
  - E. Crisis Management Execution
  - F. Command Center
  - G. Life/Safety
  - H. Heightened Physical Security Measures
  - I. Utilization of Resources
  - J. Crs 5 Sec 2 – Review Questions
- LPC 503 – Business Continuity & Crisis Recovery
  - A. Business Continuity
  - B. Risk Analysis and Business Impact Analysis
  - C. Planning
  - D. Maintenance of the Plan
  - E. Testing / Exercising the Plan
  - F. Crs 5 Sec 3 – Review Questions
- LPC 504 – After Action Report
  - A. After Action Review
  - B. The Purpose of the After Action Review



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- C. The After Action Review Process
- D. Lessons Learned
- LPC 505 – Resources / Relationships
  - A. Resources / Relationships
  - B. Local
  - C. State
  - D. Federal
  - E. Non-Governmental Organizations
  - F. Professional Organizations
  - G. Crs 5 Sec 5 – Review Questions

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